

LAPORAN PENCAPAIAN PIAGAM PELANGGAN

SEKSYEN : KERJASAMA PERDAGANGAN DAN INDUSTRI (IBU PEJABAT)

BAHAGIAN : SOKONGAN PERDAGANGAN DAN INDUSTRI

Tahun/ Bulan 2014	Kelulusan Analisis Kos						Kelulusan Sijil Tempasal Berkeutamaan					
	Manual (%)			ePCO (%)			Manual (%)			ePCO (%)		
	BIL	< 7 Hari	> 7 Hari	BIL#	<120 Jam	> 120 Jam	BIL	< 2 Hari	> 2 Hari	BIL ^	< 24 Jam	>24 Jam
Januari	38	100.00%	0.00%	1,176	99.66%	0.26%	275	97.45%	2.55%	21,931	99.05%	0.95%
Februari	116	100.00%	0.00%	1,313	99.16%	0.84%	191	91.10%	8.90%	20,449	98.85%	1.15%
Mac	54	100.00%	0.00%	1,587	98.93%	1.07%	178	93.82%	6.18%	23,722	98.48%	1.52%
April	74	100.00%	0.00%	1,675	99.46%	0.54%	205	66.83%	33.17%	23,809	95.43%	4.50%
Mei	54	100.00%	0.00%	1,594	97.30%	2.70%	165	88.48%	11.52%	23,583	98.97%	1.03%
Jun	30	100.00%	0.00%	1,456	95.95%	4.05%	137	95.62%	4.38%	22,468	99.32%	0.68%
Julai	68	100.00%	0.00%	2,904	98.90%	1.10%	151	98.01%	1.99%	34,692	98.79%	1.21%
Ogos	66	100.00%	0.00%	3,049	96.79%	3.21%	179	99.44%	0.56%	37,823	98.06%	1.94%
September	78	100.00%	0.00%	3,139	89.14%	10.86%	119	87.39%	12.61%	38,202	99.15%	0.85%
Oktober	42	100.00%	0.00%	4,074	85.84%	14.16%	143	95.10%	4.90%	37,766	99.42%	0.58%
November	70	100.00%	0.00%	4,758	90.08%	9.92%	132	97.73%	2.27%	36,592	99.43%	0.57%
Disember	15	100.00%	0.00%	4,208	73.31%	26.69%	112	94.64%	5.36%	39,531	99.25%	0.75%
JUMLAH	705	100.00%	0.00%	30,933	91.00%	9.00%	1,987	91.80%	8.20%	360,568	98.75%	1.25%

CATATAN:

Pengiraan Analisis Kos (CA) online bermula dari masa permohonan diterima hingga masa diluluskan.

^Pengiraan Siji Tempasal (CO) online bermula dari masa permohonan diterima hingga masa diluluskan.